

# Terms & conditions

## Our objectives & commitments to you

### Introduction

LegalforLandlords work in co-operation with several carefully selected businesses alongside national and local government to ensure that the services that it offers are the most advantageous to its members. These relationships are regularly reviewed, and we reserve the right to change these at any time to ensure it is continually offering the best service possible to its members. It's a continually changing market and we want to team up with the best to deliver the best.

### Our motives:

- To encourage good standards of management in the private-rented sector, principally by promoting codes of practice.
- To lobby government and other regulatory bodies with a view to influencing the legislative and regulatory environment for the best interests of our members.
- Work in co-operation with other businesses where there is a common interest in improving the private-rented sector for our members.
- Develop a range of member services that meets the needs of our members, with a secondary objective of encouraging private landlords to remain in the sector and encouraging others to join.
- To maintain an approachable stature where questions, concerns and advice can be sought easily by our members, irrelevant of their location within the country or method of communication.

### Website terms of use

Your use of LegalforLandlords services (including this website and its Membership Services) is subject to the following terms (where relevant) which govern your relationship with LegalforLandlords. By accessing this website or subscribing to any of our services it is deemed that consent to all these terms & conditions have been agreed. Equally, please let us know if anything within, concerns you.

We may revise the Terms and Conditions at any time by amending this document. You are expected to check this document from time to time to take notice of any changes we make, as they are binding on you.

### Validity and Availability of Information

The website may also contain hypertext or other links to websites operated by third party organisations. The responsibility for those websites belongs to the third parties. Separate terms and conditions will apply to those websites and you are encouraged to read and accept those if you access the links.

The services that we offer are not applicable to residents of other countries because the law in other countries may have differing legislation and/or regulations. For the avoidance of doubt the information on this website does not constitute an offer to contract in any country in which it is accessed, including (without limitation), the United Kingdom.

LegalforLandlords will endeavour to ensure that the website is accessible 24/7 but will not be liable if, for any reason, the website is unavailable for any time or for any period. LegalforLandlords will have the right to suspend access to or withdraw this website temporarily or permanently and without notice. LegalforLandlords will not be liable for any loss or damage arising in contract, tort or otherwise if the website is unavailable or suspended for any reason.

## Security and Privacy

The information contained on the website is provided for information purposes only and LegalforLandlords will use reasonable care and skill to ensure that it is accurate at the date of publication. However, because of the nature of the internet, there may be circumstances in which errors occur within the information. Consequently, LegalforLandlords makes no warranty or guarantee as to the accuracy of any information on the website and cannot accept liability for any errors or omissions within it.

LegalforLandlords will take all reasonable steps to ensure that any information you provide via email and / or via the website is kept secure, but please remember that, because of the nature of the internet, the security of emails cannot be guaranteed. Consequently, your privacy of your data in such email correspondence cannot be guaranteed. There is no guarantee that any emails that you send to us will be received by us.

We process information about you in accordance with our Privacy Statement. By using the website, you consent to such processing and you warrant that all data provided by you is accurate. Additional information regarding the security of personal data, and the use of cookies is available in our Privacy Statement.

Any personal information you supply to LegalforLandlords via the website will be treated in accordance with the Data Protection Act 1998 and the Privacy and Electronic Communications Regulations 2003.

If you access other websites using the links provided, the operators of those sites may collect information from you which will be used by them in accordance with their own privacy policy, which may differ from ours.

## Liability

LegalforLandlords shall not be liable for any loss of use, profits, savings or data or any indirect, special or consequential damages or losses, whether such losses arise in contract, negligence or tort, including without limitation, any losses in relation to your use of, reliance upon or inability to use the website.

LegalforLandlords cannot warrant that the website is free of viruses or technical defects of any description, and accepts no responsibility for any technical problems arising from your use of the website.

## Intellectual Property Rights

LegalforLandlords owns the copyright and all other intellectual property rights existing on or within the website. All such rights are reserved and you are not permitted to reproduce the logo without written consent from LegalforLandlords. You are not permitted to extract any information from the website other than for your personal, non-commercial use and not for any purpose that damages our reputation or takes advantage of it.

You are not permitted to modify or in any way change any of the information available on the website. You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

## Linking to the Website

You may link to the website, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists.

The website must not be framed on any other website, nor may you create a link to any part of our website other than the website. LegalforLandlords reserves the right to withdraw linking permission without notice. Our status (and that of any identified contributors) must always be acknowledged as the authors of material on the website.

## Refund / Cancellation Policy

Due to the nature of our products and services, no refund are offered. In the event of a product not being able to be processed, a refund will be processed within a 28 day period. Additional charges may be incurred whilst working on your case. Furthermore, if all information provided is true and correct, and if all procedures are followed as directed by LegalforLandlords and their partners, applications will be successful.